

	Sanchar Nigam Executives' Association, Kerala SNEA Bhavan, Dharmalayam Road, Trivandrum - 695001		
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No. SNEA/KRL/CGM/2015-16/28 Dated 12-5-2016

To

The Chief General Manager Telecom,
BSNL, Kerala Circle,
Thiruvananthapuram.

Respected Sir,

Sunday fault clearance and provisioning- Target reg.

At the outset it appears the above targets as a very good initiative to improve the provision and maintenance of service including Sundays. But the hard realities facing in the field units due to shortage of staff does not allow us to achieve the above target in true spirit. In fact we have to point out that if the workers are really engaged on Sundays we are bound to give them weekly off on a week day which will affect the output of other days which will be definitely above that of Sundays. We are of the view that what ever figures available now are only statistical and may not be on physical terms. We are afraid by practicing such procedure may have far reaching consequences on our work culture rather than improving the efficiency in actual terms. The Circle Executive Committee of SNEA met on 7-5-2016 has resolved to request the Circle Administration not to insist on such reports from the field units considering the practical difficulties and performance of Kerala Circle in physical and revenue terms in comparison to other circle.

Thanking you,

Yours Sincerely



(T.Santhosh Kumar)
Circle Secretary, SNEA,
Kerala Circle.

Copy to:- GM (HR), DGM (HR)